

Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Additional Estimates Hearings February 2016

Communications Portfolio

nbn

Question No: 97

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Topic: Fault rate on copper

Senator Conroy, Stephen asked:

Senator CONROY: No, I said 'water'. It is a water based game. You can join in, Mr Rue and Mr Morrow, with your water there.

What is the fault rate on copper so far? How many tech visits on average are required to commission an FTTN service?

Mr Morrow: I can report to you that the fault rate is consistent with what we have dealt with in the corporate plan.

Senator CONROY: What is that?

Mr Morrow: I would have to take that on notice.

Senator CONROY: Is the take-up twice, three times, four times? I appreciate the point you made in estimates and it is on target so I am just interested.

Mr Morrow: I will take it on notice.

Answer:

1. Total copper fault rate so far is 1.27 percent.
2. On average, one tech visit is required to commission a Fibre-to-the-Node (FTTN) service.
3. The Corporate Plan 2016 assumed a copper fault rate of 1.7 percent.
4. FTTN activations are in line with targets set out in the Corporate Plan 2016.